Pran Pandey

Regina, SK Canada
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~/experience

Technical Analyst — Present
SaskTel, Regina, SK

- Led development and architecture of a User Account Audit System that audits employee accounts across multiple identity sources and alerts owners to problem accounts.
- Developed end-to-end external employee lifecycle automation (onboarding, updating and offboarding) using ServiceNow workflows integrated with IAM and Active Directory, with PowerShell/GPO-deployed portal access.
- Wrote Ansible playbooks and built VMware Orchestrator workflows to automate server provisioning, including network assignments and DNS registrations.
- Provided L3 support, troubleshooting and resolving escalated infrastructure and automation issues.

Software Developer — Jul 2022 - Aug 2024
SaskTel International, Regina, SK

- Developed one-touch transfer solutions serving 500K+ customers; maintained 30+ mission-critical, high-availability Java 8 telecom inventory and device activation systems used by external carrier partners.
- Led development of a regression suite for RESTful entitlement web services and automated entitlement config updates (70% faster on large-volume requests).
- Provided L2/L3 support for external partners and mentored new developers on standards and GitLab workflows.

Digital Platform Specialist — Jun 2018 - Jun 2022
Neil Squire Society, Regina, SK

- Managed WordPress applications and MySQL database (user roles, migrations, cleanup, backups) to keep operations secure and reliable.
- Built a Python analytics pipeline on user activity informing a WCAG-compliant request-tracking feature and targeted maker events that grew makers by 15-20% over 2 months.
- Collaborated in the development of a web application that taught 1,800+ users about accessibility in 24 hours, contributing to a Guinness World Record.

~/skills

- **Languages:** Go, Java, Python, JavaScript, PowerShell, HTML/CSS
- **Backend & Architecture:** Microservices, REST, OAuth, SOAP
- **Databases:** PostgreSQL, MySQL
- **DevOps**: GitLab CI/CD, Jenkins
- **Observability:** Kibana, Splunk
- **Testing:** Regressions suites, MockServer
- **Infrastructure:** RHEL, Windows, Podman, Docker

~/education

Bachelor of Science, Bioinformatics — September 2015 - April 2019
University of Saskatchewan, Saskatoon